

Stakeholder Engagement Plan

**Topolog-Luminita-Mesteru windfarm
Romania**

Contents

1	Introduction	1
1.1	Purpose of the Stakeholder Engagement Plan	1
2	Project Description	2
3	Stakeholder Engagement - National and International Regulations and Requirements	6
3.1	National Requirements for Public Participation	6
3.2	Best International Practice.....	6
3.3	General Stakeholder Communication Records Maintenance	7
4	Stakeholder consultations undertaken to date	8
4.1	Consultations for the environmental permitting process.....	8
4.2	Consultations	9
5	Future Consultation Activities	11
5.1	Disclosure of Documentation	12
6	Project Stakeholders Identification	13
7	Resources and Responsibilities	15
8	Grievance Mechanism	16
8.1	Introduction	16
8.2	Procedure.....	16
9	Monitoring and Reporting	19
10	Contact Details for the Public	20

Annexes

- Annex 1: List of Stakeholders
Annex 2: Public Grievance Leaflet

1 Introduction

This document is the Stakeholder Engagement Plan (SEP) of Topolog-Luminita-Mesteru Wind Farm (hereinafter the “Project”), Dobrogea Region, Romania and describes public relations and communication plans, regarding the operations and major investment programmes planned in the future. The SEP takes into account best international practice in relation to information disclosure and outlines the general engagement principles to be implemented for major investment programmes by Land Power (Land Power or the Company), which is the Romanian Company as 100% owned subsidiary of LUKERG Renew (or the Parent Company). This stakeholder engagement plan is designed to supplement the public engagement and information disclosure activities that have already taken place as part of the permitting and EIA process.

The SEP is maintained as a live document and will be reviewed and updated on a regular basis. If activities change or new activities relating to stakeholder engagement commence, the SEP will be brought up to date. The SEP will also be reviewed periodically during project implementation and updated as necessary.

The specific objectives of the SEP are detailed below.

1.1 Purpose of the Stakeholder Engagement Plan

This SEP is designed to ensure that:

- Land Power identifies all stakeholders with an interest in the Project and those persons/groups/entities that can be affected by the Project’s implementation or influence the course of the Project, and
- Land Power can proactively, effectively and continuously engage with these stakeholders during the development and throughout the Project lifecycle.

Therefore, this SEP outlines Land Power’s previous consultation activities and future plans to engage with stakeholders during the preparation of project documentation, comprising but not limited to an EIA process, as required by Romanian regulation.

Timely and meaningful consultation is conducted throughout the life of the Project commensurate with the size and duration of the project and the scale of associated impacts.

This SEP describes the following aspects:

- national and international good practice requirements for public consultation and disclosure that Land Power has committed to;
- project stakeholders that have been identified and will be engaged with;
- strategy and format and timetable for consultation and information disclosure;
- Land Power resources and management structure for developing and implementing the SEP;
- provision of clear grievance mechanisms for stakeholders;
- means of reporting on the consultation, how concerns have been taken into account, and disclosure and consultation activities.

2 Project Description

The wind farm will be located in the Tulcea County, in the north of the Dobrogea Region, about 50 km west of the Black Sea coast and about 40 km South-West of Tulcea city. As already described, the wind farm will be located near Luminita, Topolog, Mesteru and Dorobantu villages. It is noted that Luminita is a part of Topolog municipality and Mesteru is a part of Dorobantu municipality.

The wind farm site is accessed via the road DJ 411 (222B), which connects Dorobantu and Topolog, and other existing roads (De 602, 561, 606, 615 and 616) within the area.

The Project is divided into 3 clusters, namely Mesteru (16 turbines – ME), Luminita (11 turbines – LU) and Topolog (15 turbines – TO). Location of the turbines is shown in the **Figure 1** while the borders of the Babadag Forest SPA and North Dobrogea Plateau SCI are reported in **Figure 2**.

The Project has a total installed capacity of 84 MW, comprising 42 wind turbines of 2 MW each. Each wind turbine is 150 m tall (105 m tower plus 45 m rotor blade above the tower height). Due to recent optimizations, the development of the turbine T01 (inside the SCI area) was abandoned and consequently the number of the turbines reduced from 42 to 41. According the final layout, respectively 10 turbines (LU03 - LU011 and ME08) are located within the SCI Podișul Nord Dobrogean and one of them (ME08) within the SPA Padurea Babadag (i.e. the turbine ME08 is located both in the SCI and in the SPA, since part of the Padurea Babadag SPA is also designated as a SCI).

After the abandonment of the turbine T01, Land Power started the development of a new turbine located outside the Natura 2000. The process is ongoing,.

The turbines will be connected to a new 30/110 kV sub-station (Topolog sub-station) by 36 km underground electrical cables of medium voltage (30 kV). The cables routes will run in the roadside verges (existing roads or new roads to be built for the wind farm) to minimize disturbance to agriculture and pasture. The Topolog sub-station will be connected by a 110 kV underground power line to the existing 400-110 kV Rahman station. The 110 kV power line will be a length of about 15 km and, with the exception of the first kilometre, it will run in the verge beside the national road DN 701 (22A) until it reaches the Rahman station.

The project site covers an area of approximately 497 ha, however the footprint of the infrastructures of the project cover an area of approximately 6.51 ha, including new and existing access roads, the footprint of turbines and the 30/110 kV transformer station.

In **Figure 3**, the construction programme is shown.

Figure 1: Wind turbines layout



Figure 2: Wind turbines layout map showing the SCI and SPA protected areas

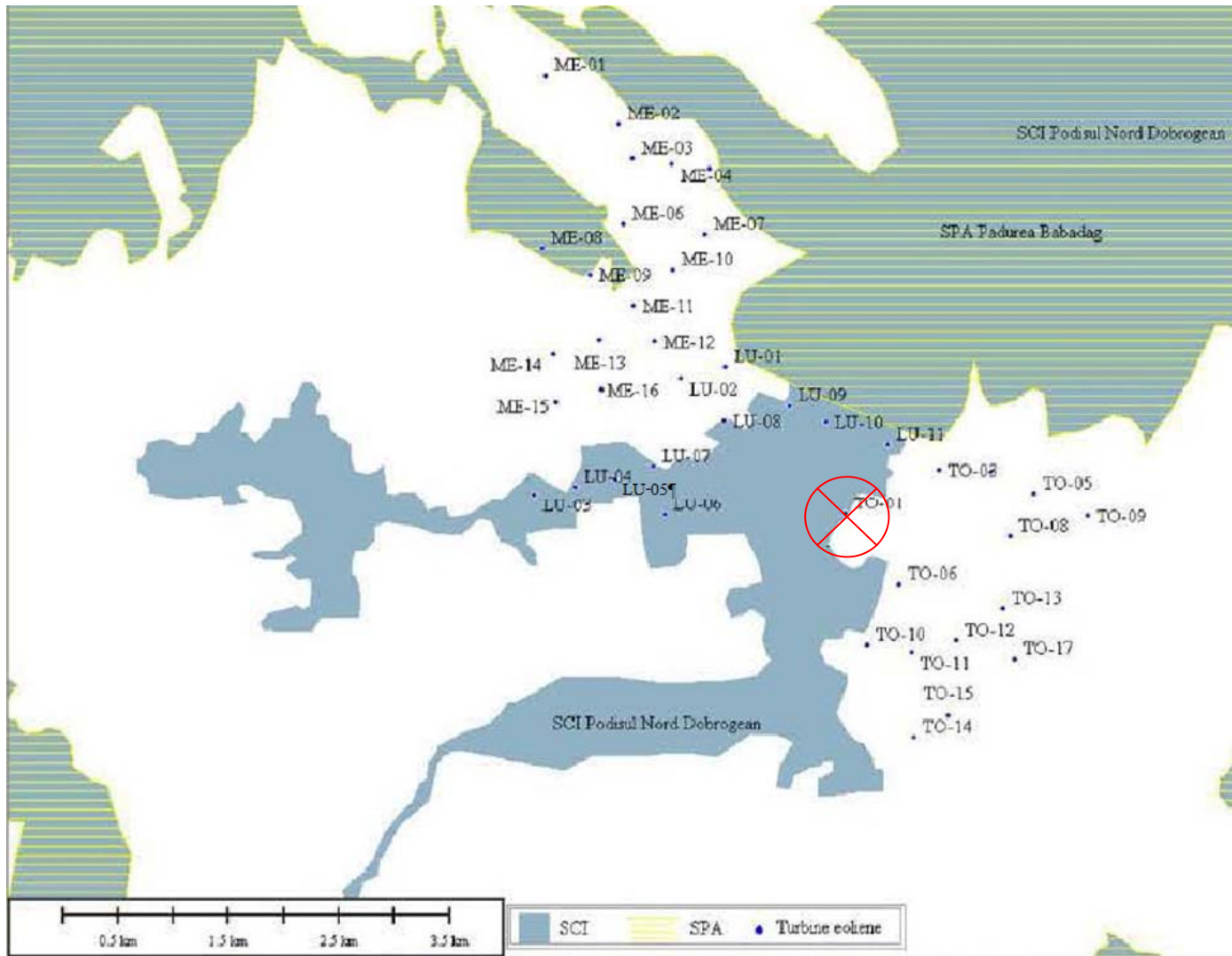
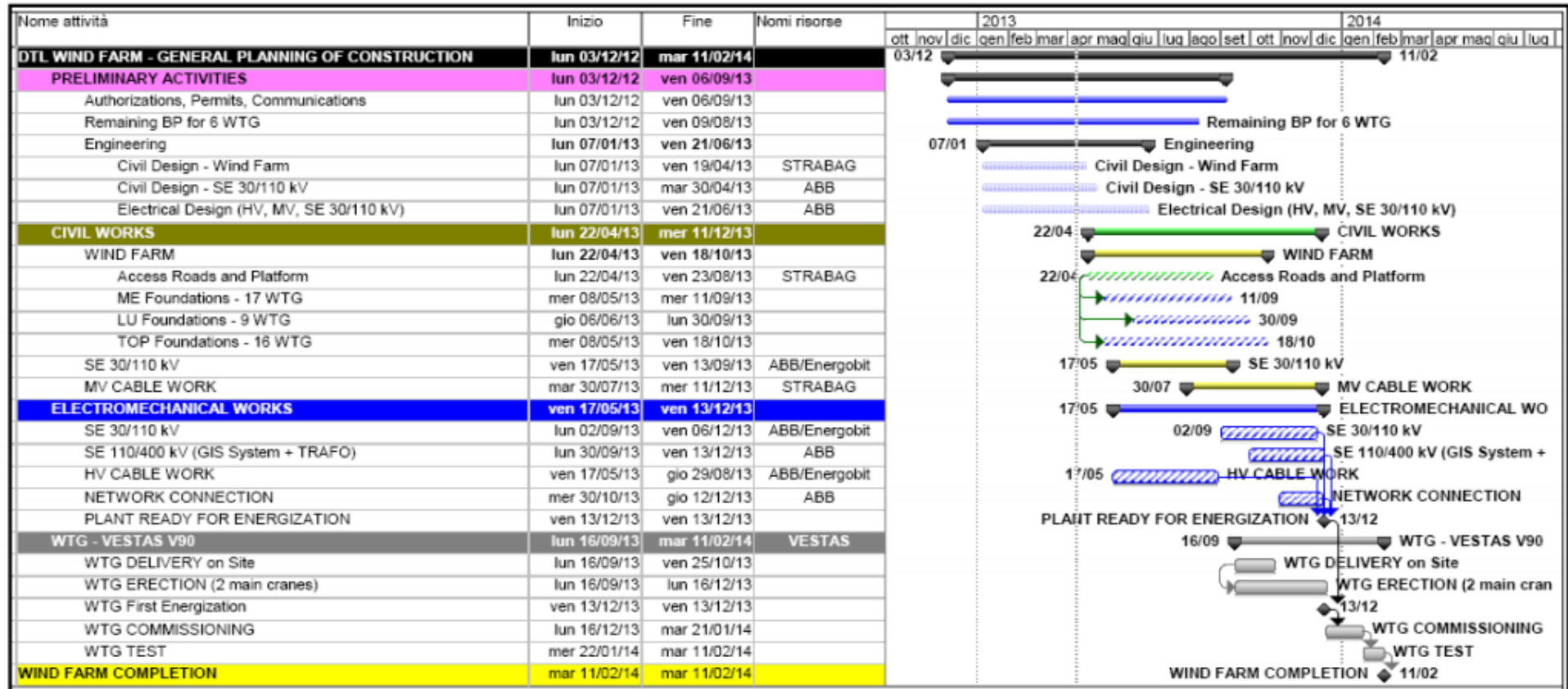


Figure 3: Construction programme



3 Stakeholder Engagement - National and International Regulations and Requirements

Public consultations and information disclosure undertaken by Land Power will comply with the requirements of the legislation of Romania and best international practice.

3.1 National Requirements for Public Participation

Romanian legislation provides a general legal framework governing the public disclosure of information on environmental issues.

Romanian requirements relating to public consultation for a project of this nature mandate that the stakeholders are engaged only at the stages of preparing the project documentation and during the permitting phase, concluding with the authorization to permit the facility.

Since the first steps of the wind farm development to date, Land Power has consulted with authorities to obtain the necessary certificates and licenses to construct, operate and sell power to the grid and commits to do so for any future alterations to the proposed project. Public consultations with local communities have also been undertaken during the course of the project environmental permitting, as described in Section 4

3.2 Best International Practice

The key principles of effective engagement for projects are summarized as follows:

- Providing meaningful information in a format and language that is readily understandable and tailored to the needs of the target stakeholder group(s);
- Providing information in advance of consultation activities and decision-making;
- Providing information in ways and locations that make it easy for stakeholders to access it and that are culturally appropriate;
- Respect for local traditions, languages, timeframes, and decision-making processes;
- Two-way dialogue that gives both sides the opportunity to exchange views and information, to listen, and to have their issues heard and addressed;
- Inclusiveness in representation of views, including ages, women and men, vulnerable and/or minority groups;
- Processes free of intimidation or coercion or incentivisation;
- Clear mechanisms for responding to people's concerns, suggestions and grievances;
- Incorporating, where appropriate and feasible, feedback into project or program design, and reporting back to stakeholders.

These principles have been adopted by Land Power for the Wind Farm dependent of the nature and size of future projects undertaken.

Land Power has used the EBRD requirements for stakeholder engagement for Best International Practice. Stakeholder engagement is an essential requirement of EBRD's Performance Required (PR) 10 of 2008: *Information Disclosure and Stakeholder Engagement*, highlighting the need for on-going stakeholder engagement, which should be meaningful and

unbiased and the findings communicated through a document such as this, a SEP. The SEP developed is commensurate to the nature of the wind farm scheme and its associated environmental and social impacts, and the level of anticipated public interest. The programme will be rolled out in a timely manner.

On an annual basis, Land Power will produce a public report on the social and environmental performance of the Wind Farm site, including progress made with the implementation of the Environmental and Social Action Plan (ESAP), against agreed indicators and targets and also report on resolution of grievances associated with the project. This report will be made available online on web site (<http://www.landpower.ro>) and in hard copy at Land Power headquarters (Mamaia Avenue 251-253, Costanta).

3.3 General Stakeholder Communication Records Maintenance

Communication records will be maintained by Land Power, clearly logging the key information provided to stakeholders and also the key incoming communications (i.e. general questions, complaints etc.) relating to the Wind Farm site along with a summary of actions taken. The company commits to acknowledging any grievances with a reasonable timeframe (up to 1 week) with resolution (or plan for resolution) within 10-15 working days, depending on the complexity of information requested/complaints received.

As part of this communications procedure, Land Power will record and update these ongoing stakeholder engagement activities on an ongoing basis.

4 Stakeholder consultations undertaken to date

4.1 Consultations for the environmental permitting process

In compliance with Romanian legislation, Land Power completed the required stages of public consultation and disclosure during the environmental permitting process.

Generally, the main stages where the public is consulted during the environmental permit procedure (as set out in GD445 and MO 135/2010), either directly or by means of disclosure of documents and information, are as follows:

- the application stage - the applicant (developer, owner of the project) makes a public announcement about the intention to develop a certain project and the application for the Environmental Agreement;
- the screening stage – where the EPA makes the screening decision public and the public has the opportunity to object;
- the EIA Report submission – the EIA Report is submitted to the environmental authority for review and at the same time is also made available to the public for consultation;
- the Public Debate – the public is invited, together with other institutions and authorities, to make direct comments and to request specific clarifications on the EIA report; and
- the environmental agreement granting decision – both the environmental authority and the developer are to make public announcements when the environmental agreement is granted.

Due to the evolution of the environmental Romanian regulation, two full EIA processes were completed, one in 2008 and the second in 2010. In line with the main stages listed above and with environmental National requirements, during both EIA procedures in 2008 and in 2010, a number of actions were undertaken in order to raise the awareness of the local community, such as:

- written notices sent to residents of Topolog, Luminita and Mesteru villages affected by the project;
- public announcements in the newspaper *Obiectiv Tulcea* and at the City Halls of Topolog and Dorobantu regarding the application for the Environmental Agreements, the commencement of the EIA studies and the issue of the Environmental Agreements for the Mesteru and Luminita clusters and the decisions of the undertaking of a simplified licensing procedure for the Topolog cluster and for the electrical connections;
- direct relations and communications with land owners for the lands purchases. It is noted that the lands purchases involved the most of local residents of the village which was properly informed on the project characteristics and their effects on environment and human health. The negotiations for the lands purchases were held voluntarily through direct agreements with the land owners, without expropriation or other compulsory procedures;
- uploading of the EIA reports on the National Environmental Agency website: <http://apmtl.anpm.ro/files/APM%20Tulcea/Avize/rapoarte%20mediu/RMDorobantu-TopologConcluziiEA.pdf>
- local public debates were held in 2008 and 2010 at Dorobantu and Topolog, in order to provide information on the project and its potential impacts on environment. The public meeting in 2010 (December 23th) was held in compliance with the most recent legislation

requirements, thus involving a number of national and local regulatory bodies and organizations. During the public meeting, attendees raised questions regarding the exploitation of the land plots surrounding the wind farm site and the potential radiation emissions from the wind turbines. It was explained that no changes will occur as a result of the wind farm construction and operation and that the wind turbines can be an electromagnetic radiation source, however no relevant impacts are associated for this aspect.

4.2 Consultations

Meetings have been held with the representatives of Mayor's office of Topolog and Dorobantu and with the former landowners during the development of the project. On the 9th October 2012, before starting construction works, two meetings were conducted respectively with the representatives of the Municipalities of Topolog and Dorobantu, involving also former land owners, religious representatives and other residents. During the meetings, a good acceptance of the wind farm project by main stakeholders was referred. The stakeholders involved in these meetings confirmed that the project had been discussed locally and that he has received no objections. Furthermore, they gave evidence of being well awareness of land modifications and potential impacts (e.g. traffic impacts during construction phase) since another wind farm was being constructed at the time in the same area.

Recently, in order to start construction works, interactions with the local authorities and the state permitting and regulating bodies has been carried out through a series of meetings and discussions in order to inform the starting of the construction. In addition several notices have been delivered before the beginning of the construction, listed as follows:

- State Construction Inspectorate (Bucharest);
- Territorial Labour Inspectorate (Tulcea);
- Mayor's Offices (Topolog & Dorobantu);
- Land Improvement Agency (Tulcea);
- Echo-Museum Institute (Tulcea);
- Culture, Cults and Patrimony Directorate (Tulcea);
- Environmental Agency (Tulcea);
- Environmental Guard (Tulcea);
- Environmental Expert Office in charge with environmental monitoring (Constanta).

Recent meetings with the Mayors of Topolog and Dorobantu were also held on the 14th of May 2013 to announce the startup of works, inform affected communities (Dorobantu town, Mesteru village, Topolog town, Luminita village) about any preparatory, construction and transportation activities that may affect them and present the people mainly involved in the construction (see Sections 8 and 10).

Land Power has a dedicated, Romanian-speaking *on-site contact person*, who is responsible for ongoing local consultation from the beginning of the construction works. This person is Catalin Badiu (see also Section 10), already present on site as main public contact to collect any grievances (see Public Grievance Form in the Annex 2), comments or feedback by local communities and inform the Company in order to determining paths/means for complaint resolution. This person will also be able to give a complaint to the local authorities (for example

giving them copies of the grievance form) and tell and inform them how the grievance mechanism will work.

5 Future Consultation Activities

Land Power will actively identify and engage with Project Stakeholders throughout the Project's lifetime. Key information on the planned activities will be released into the public domain to provide a basis for informed consultation. This will include a disclosure package comprising the EIA, this SEP and a Non-Technical Summary (NTS).

In addition to disclosure and consultation of the EIA, NTS and this SEP, Land Power will also undertake the following:

- Inform affected communities (Dorobantu Commune, Mesteru village, Topolog Commune, Luminita village), including former landowners, about any activities that may affect them. As referred in Section 4.2, Land Power informed already local communities about preparatory and construction activities;
- update affected communities on the progress of construction and Project implementation when in the operational phase. Updating will be provided through communications on web site (<http://www.landpower.ro>) or, in case, direct meetings at least on an annual basis or whenever significant changes not planned will occur. The leaflets for meetings notice will be posted on the Land Power website (<http://www.landpower.ro>) and will be available at the local administration offices and in places where meetings are planned to be held (Topolog and Dorobantu Mayor's Offices). This activity is already on going;
- request feedback from community members on the effectiveness of any mitigation measures proposed and implemented to alleviate nuisance resulting from the construction, transportation and operation works;
- implement a Grievance Procedure (described in Section 9); and
- identify an individual within Land Power (see Section 8 and Section 11) who will be responsible for maintaining on-going communications and liaison with members of the community and other stakeholders, including receiving grievances from the public and determining paths/means for complaint resolution.

Provision of information to affected communities will include the use of the Land Power website (<http://www.landpower.ro>) which will be updated in real time where necessary.

In addition, where appropriate, the following communication media are intended to be used:

- information meetings – At the beginning of construction works a meeting was held on May 14, furthermore additional meetings to be arranged whenever stakeholder feedback demonstrates the need to provide further information to the public and to receive public feedback;
- formal press releases in the local media; and
- public notices.

The future programme of engagement is presented below. Throughout the life of the Project the Company will continue to update stakeholders via the website and other means, as specified above. The grievance procedure will also remain in place throughout the Project's lifespan.

5.1 Disclosure of Documentation

This SEP together with the EIA, Non-Technical Summary (NTS), and other environmental and social documents that may be made available in the future, will be published on the Land Power website (<http://www.landpower.ro>), in both English and Romanian. This will allow stakeholders with access to internet to view information about the planned development and to initiate their involvement in the public consultation process.

Free copies of the NTS and this SEP will also be made accessible for the general public at the following locations:

- the Company's headquarters:
 - Land Power: Mamaia Avenue 251-253, 4th floor, office 3, Constanta
- local municipal and district administration offices:
 - Topolog Mayor's Office: 67 1 Decembrie Street, Topolog Village, Tulcea County
 - Dorobantu Mayor's Office: 46 Primaverii Street, Dorobantu Village, Tulcea County
 - Tulcea County Council: 20 Pacii Street, Tulcea

In addition, many of the documents are also available on the EBRD's website (www.ebrd.com) and in EBRD offices in London and Bucharest.

This SEP will be updated periodically by Land Power and will remain publicly available on the its website.

Land Power will disclose the NTS (alongside this SEP) in the local language (Romanian) on its website for 30 days prior to EBRD's Board date and to make it available in hard copy format in appropriate places in the local communities. Simultaneously EBRD will post a Project Summary Document on its website.

6 Project Stakeholders Identification

A number of stakeholders have been approached during the development of this SEP and during the project. These include:

- Government:
 - Topolog and Dorobantu Major's Office (it is noted that Luminita is a part of Topolog municipality and Mesteru is a part of Dorobantu municipality);
 - Local Environmental Protection Agency (EPA), Tulcea (it is also responsible for the protected SCI and SPA areas; it should be noted the body in charge for the management of the SCI/SPA is not yet designated);
 - Ministry of Culture and National Patrimony – Local Cultural Directorate Tulcea;
 - Constanta Regional Roads and Bridges Directorate (DRDP);
 - National Forest Protection Agency - RNO Romsilva;
 - Romanian Civil Aeronautic Authority;
 - County Police Inspectorate of Tulcea;
 - Local Public Health Directorate of Tulcea;
 - Tulcea Cadastre and Real estate Publicity Office;
 - ANRE - Romanian National Electric Regulatory Agency;
 - Land Improvement National Administration – Dobrogea Branch (ANIF);
 - Authority for National Roads Administration (RAJDP);
 - Water Management Directorate of Tulcea;
 - Ministry of Defense;
- Research institutions and non-government organizations (NGO):
 - Ecowatch, Constanta;
 - Romanian Ornithological Society (it is a BirdLife Partner);
 - Bankwatch - Diana Popa as Romanian campaigner, CEE Bankwatch Network
- Operational suppliers, clients and client representation:
 - ENEL Distributie Dobrogea;
 - Romtelecom SA – Telecommunication Department Tulcea;
 - Romanian National Power Grid Company Transelectrica – Bucharest headquarter;
- Local communities:
 - residents of Topolog, Luminita and Mesteru villages;
 - Topolog and Dorobantu clergies;
 - former landowners (local Municipalities and local residents, and therefore without specific difficulties to be contacted);
- Other key affected parties:
 - ENEL Green Power (other site operator).

No vulnerable groups or individual were identified in the areas of the project. If any stakeholders are not on the list, please contact Land Power and ask to be included in the list. In addition, if anyone has special needs or cannot access the materials provided for review, please contact Land Power and discuss the needs.

A detailed list of all the stakeholders identified at this stage of the project, including their contacts, is presented in **Annex 1**.

7 Resources and Responsibilities

Land Power will take the overall responsibility for undertaking and supervising consultation with all stakeholders in relation to the Project and will use available resources to ensure that all consultation activities are conducted to the appropriate standard.

During the project preparation and the implementation phase, the Stakeholder Liaison Officer will be responsible, *inter alia*, for communicating with the local community, handle grievances, and resolve disputes between parties.

Stakeholder engagement activities will be coordinated by the *Stakeholder Liaison Manager* who will act as a formal contact point (see also Section 10):

Name: Catalina Dragoi
Address: 251-253 Mamaia Avenue, 4th floor, office 3, Constanta
Tel: +40341432770
Email: catalina.dragoi@landpower.ro

The Company's Stakeholder Liaison Manager will be responsible for the disclosure of Project information; public consultation activities and the management of the Public Grievance Procedure (described in Section 8).

Internal communications, including communications with staff and contractors concerning occupational health and safety and security arrangements are not addressed in this document. Internal communications will be managed via the Company's management plans and procedures by management including but not limited the Health and Safety Manager.

8 Grievance Mechanism

8.1 Introduction

Managing grievances is an integral part of a sound stakeholder engagement strategy. Experience indicates that significant numbers of grievances arise from misunderstandings and that such grievances can be avoided, or their numbers reduced, through proactive and consistent engagement with communities. Engagement also helps anticipate and review community concerns to prevent them from escalating into grievances.

A specific Project grievance mechanism is useful for the following areas:

- reducing a developer's exposure to litigation – and related risks and costs;
- addressing community and individual concerns and complaints before they escalate beyond control; and
- enhancing the reputation of a company and helping acquire and sustain the 'social license to operate'.

Plans will be made to manage (avoid, minimize, mitigate, or compensate for) any potential environmental or social impacts identified during the environmental and social due diligence process.

However, in order to ensure that the Project is made aware of, and thereby able to manage or offset any unforeseen environmental and social impacts, a Public Grievance Mechanism has been developed. This aspect is described in the remainder of this section.

8.2 Procedure

Land Power has developed several methods for the public to lodge a grievance/request for information:

- at the Company's headquarters (address details provided in Section 10);
- a Public Grievance Leaflet with accompanying grievance form can be completed (see **Annex 2**).

During all project stages, written comments in response can be sent to Land Power office in Constanta via mail, post or fax or delivered by hand to local liaison person. When any public grievances are received, these will be managed through a series of steps (see Annex B for details). In summary, requests for information/complaints will be acknowledged within one week and, where possible, the information will be provided within 10 to 15 working days depending on the complexity of information requested/complaints received.

As just referred, a dedicated Romanian-speaking on site contact person is already nominated (see Section 10), to collect any grievances, comments or feedback by local communities and inform the Company in order to determining paths/means for complaint resolution.

All grievances will be reflected in a grievance log to ensure that each grievance is assigned an individual number and that consistent tracking and corrective actions are carried out. The log will be used to analyze the frequency, as well as for prevailing subjects and any recurrent trend of grievances. The log contains the following elements:

- date when the grievance was received;

- the reference number;
- content of the grievance;
- identification of parties responsible for the resolution;
- dates when the investigation was initiated and completed;
- findings of the investigation;
- information on proposed corrective action sent to the person who lodged the grievance (unless it was anonymous) and the date of the response sent; The date when the grievance was closed out;
- statement of satisfaction of the person who lodged the grievance, or a reason for non-resolution of the grievance; and
- any outstanding actions for non-closed grievances.

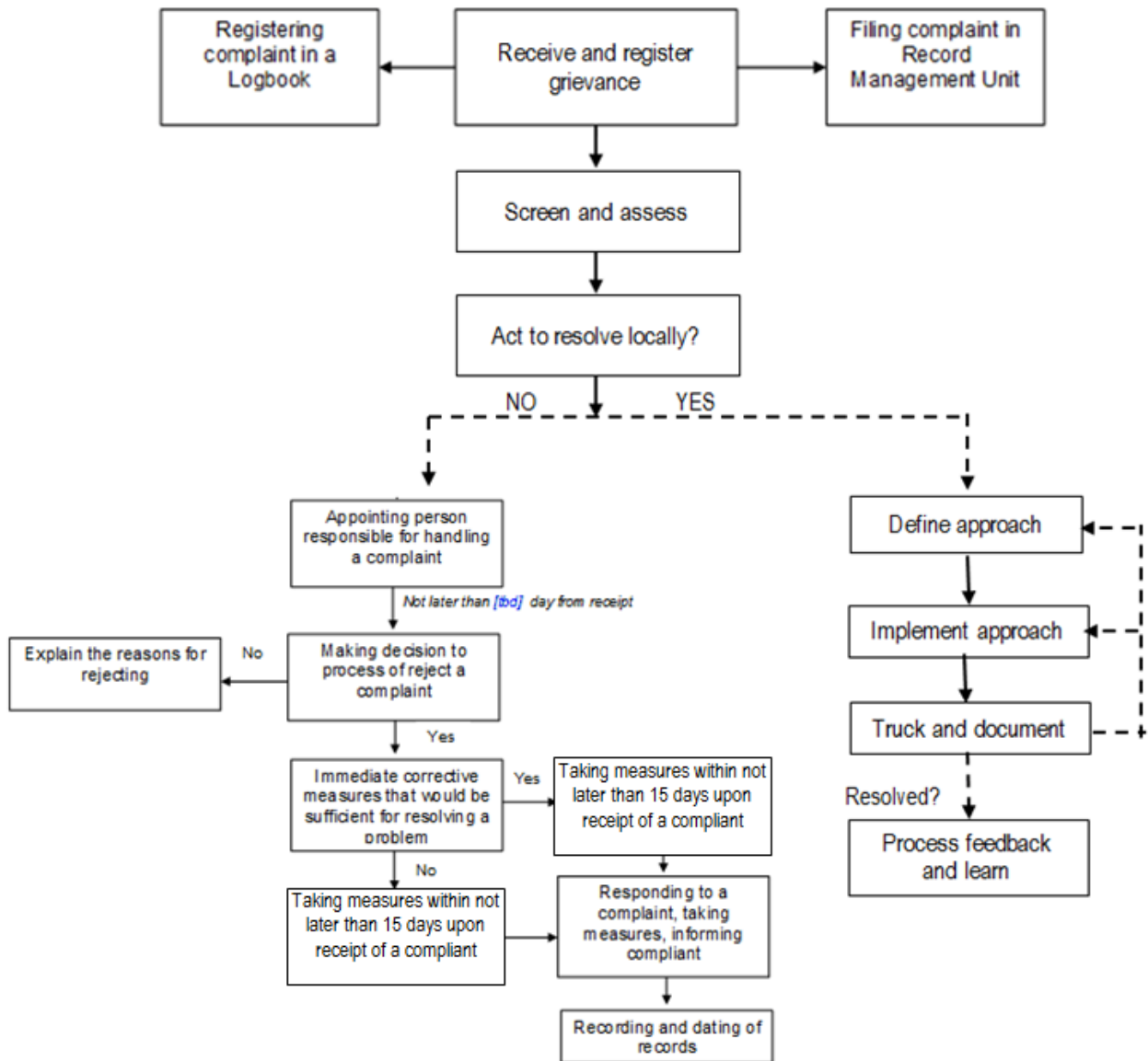
A Stakeholder Liaison Officer would be responsible for collating grievances/complaints and for coordinating responses.

Where a resolution to the grievance cannot be provided within the timescales specified above, Land Power will inform the complainant and once investigations have been completed, will contact the person making the grievance to discuss and agree the resolution.

The grievance procedure will be operational upon the disclosure issue of this SEP. The procedure is shown graphically in the flow diagram below.

Figure 3: Grievance Procedure

(The complainant will be informed if it has been decided to extend the complaint investigation period)



Workers' grievances are addressed via Land Power's internal management procedure as outlined in the internal labour procedures. This SEP does not address the internal procedure for work related grievances.

9 Monitoring and Reporting

The Stakeholder Engagement Plan will be periodically revised and updated as necessary during construction and operation of the wind farm.

Monthly summaries of incidents/grievances and the status of implementation of corrective/preventive actions will be available on Land Power website (www.landpower.ro/).

Any significant project updates (e.g. changes in the schedule) will be publicized on the Land Power website and Topolog and Dorobantu Town Halls notice boards.

Notes of each meeting will be made, and made available to the public. Notes of meetings with individual persons and statutory and non-statutory stakeholders will be sent to each attendee, where contact information has been provided. Notes of public meetings will be sent to the local Mayors and will be available to view at Topolog and Dorobantu Town Halls. Where allowed, the notes of public meetings will be published on the Land Power web site with individual names redacted for privacy reasons. A feedback form will be made available to those attending public meetings in order that they can record any comments, concerns or issues.

An annual report to the public on environmental and social performance, including on the implementation of the Environmental and Social Action Plan will be provided on the website and to the authorities in each of the communities identified.

10 Contact Details for the Public

Land Power main office (*Stakeholder Liaison Manager*):

Contact: Catalina Dragoi

Address: 251-253 Mamaia Avenue, 4th floor, office 3, Constanta

Email address: catalina.dragoi@landpower.ro

Tel: +40 341432770

Website address: www.landpower.ro

Land Power *on-site contact person*:

Contact: Catalin Badiu

Address: Avenue Mamaia 251-253 Constanta

Tel: +40 0751299759

EBRD London One Exchange Square

London EC2A 2JN, UK

Tel: +44 20 7338 6747

Requests to view EIA documents: environmentandsocial@ebrd.com

Website address: <http://www.ebrd.com/projects/eias/index.htm>

EBRD Bucharest Resident Office

Metropolis Center

56-60, Iancu de Hunedoara Bd., 3rd floor, West Wing

Sector 1, Bucharest

Tel: +40 21 202 7100

Fax: +40 21 202 7110

Annex 1: List of Stakeholders

Annex 1. List of stakeholders and other key affected parties

Stakeholders Groups	Key Stakeholders
International	<p>EBRD – London Headquarters <i>One Exchange Square, London EC2A 2JN, United Kingdom,</i></p> <p>EBRD – Romania, Bucharest Office <i>Metropolis Center, 50-60, Lancu de Hunedoara Bd. Rd Floor, West Wing, Sector 1, Bucharest</i></p> <p>Vestas Wind Systems A/S <i>11-15 Tipografilor St. – Building B3, 3rd floor – Sector 1 – 013714 Bucharest</i></p>
Government (Romanian State/territory and local)	<p>County Council Tulcea <i>Strada Pacii nr.20, Tulcea, 820033, Tulcea; Phone: +40 (0)240 511 960 Fax: +40 (0) 240 513 071; Web: http://www.cjtulcea.ro/ E-mail office@cjtulcea.ro</i></p> <p>City Hall Topolog <i>Strada 1 Decembrie, nr.67, cod postal: 827220 Phone: +40 (0) 240568530, Fax: +40 (0) 24056853 Web:www.primariatopolog.paginadestart.com/ E-mail:primaria_topolog@yahoo.com Mayor: Olteanu Ion</i></p> <p>City Hall Dorobantu <i>Strada Primaverii nr. 45, codpostal: 827070 Phone: +40 (0) 240576306, Fax: +40 (0) 240563511 Web: www.primariadorobantu.paginadestart.com/ E-mail: consiliul_dorobantu@yahoo.com Mayor: ValentinMunteanu</i></p> <p>Constanta Regional Roads and Bridges Directorate (DRDP) <i>Strada Prelungirea Traian Constanta Phone: +40 (0) 241581147 Fax: +40 (0) 241584371</i></p>

	<p><i>Web: www.drdpct.ro E-mail: net@drdpct.ro Regional Manager: Marin Dima</i></p> <p>Local Environmental Protection Agency Tulcea <i>Strada 14 Noiembrie, nr. 5, codpostal: 820009, Judetul Tulcea Phone: +40 (0)240 510 622, Fax: +40 (0)240 510 621, Web: http://apmtl.anpm.ro, E-mail: office@apmtl.anpm.ro Director: Ing. Elena Micu, phone: +40 (0) 240 518 538; mobile: 0745769881</i></p> <p>National Forest Protection Agency (RNP ROMSILVA) <i>Strada Petricani, nr. 9A, sectorul 2, Bucuresti Phone: +40 (0) 21 317 10 05, +40 (0) 21 310 06 26, Fax: +40 (0) 21 316 84 28 Web: www.rosilva.ro/, E-mail: office@rnp.rosilva.ro</i></p> <p>Tulcea County Police Inspectorate <i>No.2 Spitalului Street, Tulcea, ZIP Code 8800 Phone (cabinet): +40 (0) 240/50.67.10 Phone exchange: +40 (0) 240/50.67.00 Web: http://www.politiaromana.ro E-mail: cabinet@tl.politiaromana.ro</i></p>
<p>Research institutions and non-government organizations (NGO)</p>	<p>Societatea Ornitologica Romana (SOR) <i>Str. Garii nr.11 Bl. G5, Ap. 2, cod postal: 820161, Tulcea; Phone/ Fax: +40 (0)240 513 183; Web: www.sor.ro, E-mail: office@sor.ro</i></p> <p>ECOWATCH <i>Str. Decebal nr. 15, Constanta, Romania; Phone/Fax: +40 (0) 241 696 169; Web: www.ecowatch.ro, E-mail amuntoiu@gmail.com</i></p> <p>Institute for Eco-Museal Research Tulcea <i>Str. 14 Noiembrie nr. 5 820009, Tulcea - Romania Phone/Fax: +40 (0)240 513231</i></p>

	<p><i>Web: www.icemtl.ro, E-mail: icemtl@icemtl.ro</i></p> <p>Bankwatch, Bucharest <i>Diana Popa as Romanian campaigner, CEE Bankwatch Network</i></p>
Operational suppliers, clients and client representation	<p>Transelectrica, SA, Bucarest <i>Str Olteni nr. 2-4, sector 3, cod postal: 030786, Bucuresti;</i> <i>Phone: +40 (0) 213 035 822;</i> <i>Web: www.transelectrica.ro;</i> <i>E-mail: office@transelectrica.ro</i></p> <p>ENEL Distributie Dobrogea <i>Phone Tulcea: +40 (0) 240 929</i> <i>Phone Constanta: +40 (0) 241 929</i></p> <p>Romtelecom SA, Tulcea <i>STRADA MAHMUDIEI 17</i> <i>820106 TULCEA</i> <i>Phone: +40 (0) 240 504 126</i> <i>Fax: +40 (0) 240 515 321</i> <i>www.romtelecom.ro</i></p>
Internal stakeholders (Employees, labour unions)	Staff employed during all stages of the project; Construction contractor(s) and their employees.
Local communities	Residents of Topolog, Luminita and Mesteru and surrounding villages; Land owners/occupiers with properties surrounding the turbines.
Other key affected parties	ENEL Green Power (other site operator)

Annex 2: Public Grievance Leaflet

Annex 2. Public Grievance Leaflet

Land Power is striving to ensure that the installation and operation of the new wind park will not cause any problems for those living near to its project sites or for other potentially affected stakeholders. However, we would like to hear about any concerns or grievances that you have in relation to the Project's activities.

What kind of grievance can I lodge?

Anyone can lodge a grievance if they feel that project activities are negatively affecting them, their community or their local environment. Example of grievances could include:

- Negative impacts to local residents (such as excessive dust, noise, odour, traffic, etc.)
- Damage to private and common assets and properties
- Environmental damage resulting from Project activities
- Practices that endanger the health, safety and security of employees and/or residents
- Failure to meet the labour rights of employees working on the Project

How can I submit a grievance?

Anyone can submit a grievance to the Land Power in the following ways:

- By e-mail to: catalina.dragoi@landpower.ro
- Via the website at: www.landpower.ro
- In person to the Ms Catalina Dragoi
- Address: Avenue Mamaia 251-253, Constanta

How will Land Power deal with my grievance?

Land Power will go through the following steps to deal with your grievance:

Step 1: Acknowledgement: Land Power will contact you to acknowledge the complaint within one week, and, where possible, resolve within the following timescales:

- From 10 to 15 business days for a request for information depending on the issue.

This acknowledgment will include your grievance reference number, the person at Land Power responsible for tracking your grievance and their contact details, and the expected date for completing the investigation into your grievance (where appropriate).

Step 2: Investigation: Land Power will then set up an investigation into your grievance. We may need to contact you during this investigation. Land Power will aim to complete the investigation within further twenty working days.

Step 3 Resolution: When we have investigated the grievance we will contact you with our findings and our proposed response. If our investigations find that the grievance does not relate to the Project's activities, or if Land Power is working within the relevant Romanian and International Standards in relation to the grievance we will explain this in writing to you. Otherwise, we will propose a response to address the grievance. If you consider our response and its implementation to be satisfactory we will ask you to sign a statement of satisfaction if you are happy to do so. If you are not satisfied with our response we will have further discussions with you to see if there are other steps which can be taken to resolve the grievance.

Step 4 Follow up: Land Power may contact you at a later stage to check that our activities pose no further problems.

Confidentiality: If you would like your grievance to remain confidential, Land Power will ensure that your name and contact details are not disclosed without your consent and only the Land Power team directly working on the investigation of your grievance will be aware of them. If it is not possible for the team to fully investigate the grievance without revealing your identity or the contents of your grievance (for example, if you are required to give evidence in court) the investigation team will have prior discussions with you on how you wish to proceed.

Public Grievance Form			
Grievance Reference Number [to be filled in by responsible person at LAND POWER):			
Contact Details	Name:		
	Address:		
	Tel:		
	e-mail:		
How would you prefer to be contacted? Please select a box and provide relevant contact information.	By post	By phone	By e-mail
Details of your grievance. Please describe the problems, who it happened to, when, where and how many times, as relevant			
What is your suggested resolution for the grievance, if you have one?			
How to submit this form to Land Power	By Post to: Bd. Mamaia 251-253, etaj 4, birou 3, 900559 Constanta		
	By hand: please drop this form to on-site contact person Contact: Catalin Badiu Address: Avenue Mamaia 251-253 Constanta Tel: +40 0751299759		
	By e-mail: Please email your grievance, suggested resolution and preferred contact details to: catalina.dragoi@landpower.ro via the website: www.landpower.ro		
Signature		Date	